

ISO/IEC 20000 Training

ISO/IEC 20000 Awareness Course

3901 ISO/IEC 20000 Awareness: A One-Day Overview

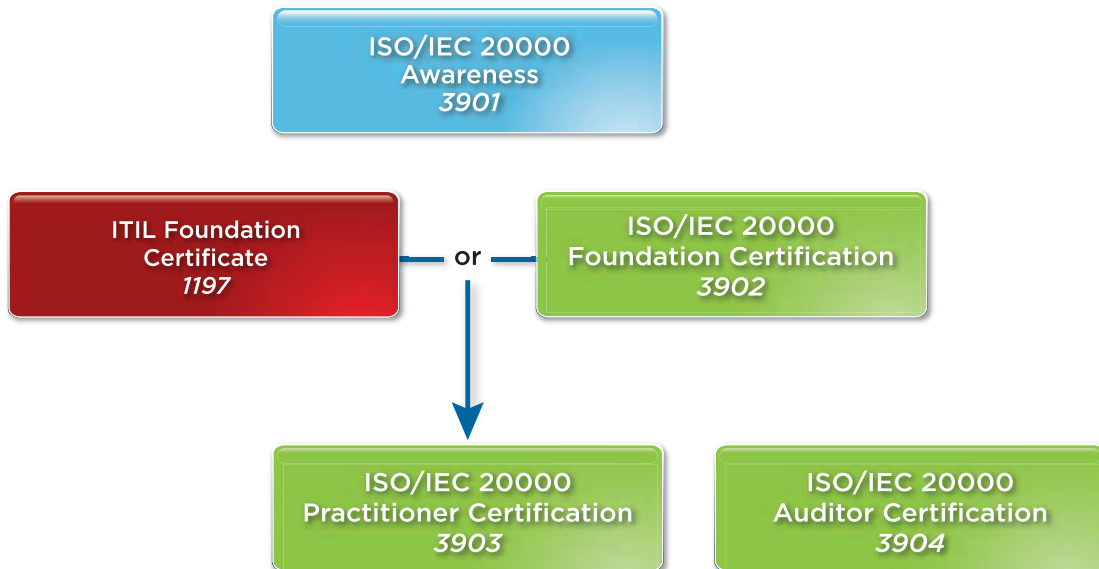
These complementary courses provide credits toward the ITIL® Expert certification

ISO/IEC 20000 Certification Courses

3902 Achieving ISO/IEC 20000 Foundation Certification (1 credit)

3903 Achieving ISO/IEC 20000 Practitioner Certification (1.5 credits)

3904 Achieving ISO/IEC 20000 Auditor Certification (1 credit)



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